



ARTISTRY®

HARDWOOD FLOORING

AUTHENTIC FRENCH WHITE OAK FLOORING

ORLEANS & WINDSOR COLLECTIONS Care & Maintenance Guide



Only use **WOCA products** to maintain your floor. Although oiled floors offer an extremely low maintenance alternative to urethane finished floors the products and processes used are different. If you follow these simple steps and use the correct maintenance products, your floors finish will perform and continue to look beautiful.

Care & Maintenance

PREVENTIVE MAINTENANCE

- Use felt pad protectors under furniture to prevent scratches
- Position mats near outside doors, the kitchen sink and dishwasher to minimize water damage and dirt
- Keep the floor dry; Wipe up spills as soon as they occur, and dry surfaces immediately with soft cloth
- Use area rugs in high-traffic areas
- Avoid repeated direct sunlight exposure to the same area
- Keep pet nails trimmed to avoid excessive wear
- Plan to sweep and vacuum regularly with a soft brush head to prevent dirt from scratching floor
- Relative humidity at the job site must be maintained between 40% and 60% at all times. Failure to maintain proper humidity levels will void all warranties.

BASIC CARE AND CLEANING TIPS

- Regularly vacuum or dust mop your floor to prevent sand or abrasive dust buildup that can scratch the floor finish
- Wipe up spills and spots immediately with a damp cloth
- For regular mopping and cleaning use WOCA Natural Soap
- Do not use ammonia or oil-based wax, polish, household dust treatment chemicals, abrasive cleaners, furniture cleaners or any other non-WOCA brand product to clean your floor
- Do not wet mop the floor, as excess moisture may cause damage to your wood floor
- Only WOCA products should be used to clean your floor, all products can be purchased from your flooring retailer or on Amazon

REGULAR CLEANING

WOCA NATURAL SOAP

Natural Soap is ideal for the cleaning and maintenance of WOCA oiled floors. The Natural Soap should be used for regular cleaning. Besides cleaning your floor, it also introduces protective nutrients into your finish. The frequency of floor cleaning will depend on the wear and traffic on your floor.

- Sweep or vacuum the floor before cleaning with WOCA Soap
- Natural Soap is shaken carefully before each use; We recommend that you only use a Cotton Mop; Microfiber mops can be mildly abrasive
- It is recommended always to work with 2 buckets: one with soap water and one with rinsing water; For two gallons of lukewarm water mix 6.4 oz. of Natural Soap (just over $\frac{3}{4}$ cup); If the solution is not mixed properly, footprints may show on a soaped floor even after drying; This is caused by using too much soap
- Clean the floor with minimum quantity of water on the mop; Once you dip the mop in the soap mixture, wring the mop well; It should be damp but not dripping wet; Mop in sections until the mop head is dirty or is not moist enough to continue
- Rinse the mop by dipping the dirty mop head into the rinse water bucket; Slosh it around very well and ring out as much water as possible; Dip mop back in the soap solution, wring out the excess water, and continue with the next section of your floor
- Repeat until the entire floor has been cleaned; It is not necessary to rinse the floor; Your floor should not show any visible water after 2-3 minutes; If it does, you used too much water; Wipe up the excess water; Your floor should be completely dry within 5-15 minutes
- Follow complete Instructions on packaging

REMOVING SPOTS

WOCA SPOT REMOVER

Spot Remover effectively dissolves grease, blood, coffee, tea etc. May be used on unfinished, soaped, oiled or waxed interior surfaces.

- Removes spots from wood surfaces, e.g. coffee and red wine
- Sprayable
- Certified by IBR
- Follow complete Instructions on packaging

REPAIRING & SCRATCHES

Light scratches are best repaired by hand rubbing WOCA Diamond Oil Active on the affected areas using a cloth. Be sure area is clean & dry before applying oil. Leave the oil to absorb for a short period of time before thoroughly buffing and then removing the oil from the surrounding area

RE-OILING AND RESTORING THE FLOOR FINISH

Orleans collection is pre-finished with WOCA UV Cured Oil. Although it is not possible to re-oil a floor with the same UV Oil on site, the recommended product to re-oil these floors, is WOCA Diamond Oil Active using a machine buffer. If you have decided to perform this procedure contact us at 800-421-6723 or email at info@artistryflooring.com. In order to supply the correct oil color, we will need to know the name of your floor color, without this information the process cannot begin. Product, room and floor temperature must be between 59-86°F. Ensure good ventilation when applying the oil and when it is drying.

FLOOR PREPARATION

- Wash the floor with WOCA Intensive Wood Cleaner. Leave the floor to dry for at least 8 hours before applying the oil.
- Mix 6 fl. oz. of Intensive Wood Cleaner with 1 gallon warm water.
- Damp mop the wood surface with a well-wrung mop. For best results, leave Wood Cleaner solution on the surface to work for 5 minutes and wipe again with clean water. If necessary, the surface can be cleaned with a hand-held pad or a machine buffer and white pad. If the surface is very dirty, repeat.
- Let the surface dry completely before subsequent treatment.
- Intensive Wood Cleaner is a heavy-duty, deep cleaner that will remove the oil finish, therefore, surfaces require re-oiling after use. Do not use this cleaner for regular cleaning.

APPLYING DIAMOND OIL ACTIVE

- Thoroughly shake the container of WOCA Diamond Oil Active, both before and during use.
- Apply the oil using a short-bristled paint roller or brush in an even coat.
- Polish the oil into the wood using a machine buffer and white or red pad until the floor appears saturated. Let sit for 10-15 minutes.
- Using the buffer and a clean white pad covered with a lint free cloth remove excess oil until the surface no longer appears wet.
- If a higher gloss finish is required the floor can be re-polished with 3 fl.oz Diamond Oil Active per 100 sq.ft. within 6-12 hours of the first application. The oil should be polished thoroughly, as described above.
- The floor can be used with caution after 24 hours. For regular cleaning, use WOCA Natural Soap. Re-oil the surface with WOCA Diamond Oil Active, as required.
- Please note: Do not expose the floor to water or clean it for the first 3-5 days while the oil is hardening.