



**ARTISTRY**<sup>®</sup>  
HARDWOOD FLOORING  
*AUTHENTIC FRENCH WHITE OAK FLOORING*

## LOFT, ORLEANS & WINDSOR COLLECTIONS Care & Maintenance Guide

Only use **WOCA products** to maintain your floor. Although oiled floors offer an extremely low maintenance alternative to urethane finished floors the products and processes used are different. If you follow these simple steps and use the correct maintenance products, your floors finish will perform and continue to look beautiful.



### *CARE & MAINTENANCE*

#### **PREVENTIVE MAINTENANCE**

- Use felt pad protectors under furniture to prevent scratches
- Position mats near outside doors, the kitchen sink and dishwasher to minimize water damage and dirt
- Keep the floor dry; Wipe up spills as soon as they occur, and dry surfaces immediately with soft cloth
- Use area rugs in high-traffic areas
- Avoid repeated direct sunlight exposure to the same area
- Keep pet nails trimmed to avoid excessive wear
- Plan to sweep and vacuum regularly with a soft brush head to prevent dirt from scratching floor
- Relative humidity at the job site must be maintained between 40% and 60% at all times. Failure to maintain proper humidity levels will void all warranties.

#### **BASIC CARE AND CLEANING TIPS**

- Regularly vacuum or dust mop your floor to prevent sand or abrasive dust buildup that can scratch the floor finish
- Wipe up spills and spots immediately with a damp cloth
- One to four times a year, mop your floor with WOCA Oil Refresher; This will introduce a small amount of oil into the floor to freshen it and extend the time before a re-oiling becomes necessary; See website for more details
- For regular mopping and cleaning use WOCA Natural Soap
- Do not use ammonia or oil-based wax, polish, household dust treatment chemicals, abrasive cleaners, furniture cleaners or any other non-WOCA brand product to clean your floor
- Do not wet mop the floor, as excess moisture may cause damage to your wood floor
- Only WOCA products should be used to clean your floor, all products can be purchased from your flooring retailer or on Amazon

#### **REPAIRING & SCRATCHES**

Light scratches are best repaired by hand rubbing WOCA Master Oil on the affected areas using a cloth. Be sure area is clean & dry before applying oil. Leave the oil to absorb for a short period of time before thoroughly buffing and then removing the oil from the surrounding area

## NATURAL SOAP (REGULAR CLEANING)

Natural Soap is ideal for the cleaning and maintenance of WOCA oiled floors. The Natural Soap should be used for regular cleaning. Besides cleaning your floor, it also introduces protective nutrients into your finish. The frequency of floor cleaning will depend on the wear and traffic on your floor.

- Sweep or vacuum the floor before cleaning with WOCA Soap
- Natural Soap is shaken carefully before each use; We recommend that you only use a Cotton Mop; Microfiber mops can be mildly abrasive
- It is recommended always to work with 2 buckets: one with soap water and one with rinsing water; For two gallons of lukewarm water mix 6.4 oz. of Natural Soap (just over  $\frac{3}{4}$  cup); If the solution is not mixed properly, footprints may show on a soaped floor even after drying; This is caused by using too much soap Clean the floor with minimum quantity of water on the mop; Once you dip the mop in the soap mixture, wring the mop well; It should be damp but not dripping wet; Mop in sections until the mop head is dirty or is not moist enough to continue
- Rinse the mop by dipping the dirty mop head into the rinse water bucket; Slosh it around very well and ring out as much water as possible; Dip mop back in the soap solution, wring out the excess water, and continue with the next section of your floor
- Repeat until the entire floor has been cleaned; It is not necessary to rinse the floor; Your floor should not show any visible water after 2-3 minutes; If it does, you used too much water; Wipe up the excess water; Your floor should be completely dry within 5-15 minutes
- Follow complete Instructions on packaging

## OIL REFRESHER (CLEANING FLOOR EVERY 6 MONTHS)

Oil Refresher is used for occasional refreshing of oiled wood floors. You can use WOCA Oil Refresher 1 to 4 times per year or as you see wear developing. The use of Oil Refresher will extend the life of your oiled floor before re-oiling is necessary.

\*It is not recommended to use WOCA Oil Refresher for day to day cleaning; this should be done with WOCA Natural Soap.\*

- Shake the bottle well before each use
- The floor must be free from dust before treatment; Sweep or vacuum the floor before cleaning with WOCA Refresher
- It is recommended always to work with 2 buckets: one with the refresher solution and one with lukewarm water. Mix Oil Refresher with lukewarm water:
- The solution of Refresher/water is: 1:40 or 6.4 oz. of Oil Refresher ( $\frac{3}{4}$  cups) into 2 gallons of lukewarm water

\*If the solution is not mixed properly, footprints may show on a soaped floor even after drying.\*

- Dip a clean mop in the oil refresher solution; Wring the mop; The mop head should be damp enough to do a 4'x8' section, but not dripping wet; Spread the solution across the work area, then mop along the direction of the floor board; For very dirty spots, let the solution set a few minutes and come back to it; Continue mopping until the mop head becomes dirty or is not moist enough to continue; Dip the mop in the rinse bucket. Slosh around well; Wring the mop as thoroughly dry as possible; Dip mop back in the soap solution, wring out the excess water, and continue with the next section of your floor
- Repeat until the entire floor has been cleaned. It is not necessary to rinse the floor; Your floor should not show any visible water after 2-3 minutes; If it does, you used too much water; Wipe up the excess water; Your floor should be completely dry within 5-15 minutes
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## SPOT REMOVER (REMOVING SPOTS)

Spot Remover effectively dissolves grease, blood, coffee, tea etc. May be used on unfinished, soaped, oiled or waxed interior surfaces.

- Removes spots from wood surfaces, e.g. coffee and red wine
- Sprayable
- Certified by IBR
- Follow complete Instructions on packaging

## MASTER OIL (COMPLETE RE-OILING AND REPAIRING SCRATCHES)

Master Oil may be used to re-oil your floor once wear is showing or the wood needs protection. This could be after 1 – 2 years or longer depending on the traffic. Master Oil has excellent penetration properties and ensures a hard-wearing, dirt and water resistant surface.

- Follow complete Instructions on packaging



Natural Soap



Spot Remover



Oil Refresher



Master Oil