



ARTISTRY[®]
HARDWOOD FLOORING
AUTHENTIC FRENCH WHITE OAK FLOORING

LOFT COLLECTION Care & Maintenance Guide

Care & Maintenance

PREVENTIVE MAINTENANCE

- Use felt pad protectors under furniture to prevent scratches
- Position mats near outside doors, the kitchen sink and dishwasher to minimize water damage and dirt
- Keep the floor dry; Wipe up spills as soon as they occur, and dry surfaces immediately with soft cloth
- Use area rugs in high-traffic areas
- Avoid repeated direct sunlight exposure to the same area
- Keep pet nails trimmed to avoid excessive wear
- Plan to sweep and vacuum regularly with a soft brush head to prevent dirt from scratching floor
- Relative humidity at the job site must be maintained between 40% and 60% at all times. Failure to maintain proper humidity levels will void all warranties.

BASIC CARE AND CLEANING TIPS

- Regularly vacuum or dust mop your floor to prevent sand or abrasive dust buildup that can scratch the floor finish
- Wipe up spills and spots immediately with a damp cloth
- For regular mopping and cleaning use WOCA Natural Soap or Bona
- Do not use ammonia or oil-based wax, polish, household dust treatment chemicals, abrasive cleaners, furniture cleaners or any other WOCA or Bona brand product to clean your floor
- Do not wet mop the floor, as excess moisture may cause damage to your wood floor
- Only WOCA or Bona products should be used to clean your floor, all products can be purchased from your flooring retailer or on Amazon

REPAIRING & SCRATCHES

Light scratches are best repaired by hand rubbing WOCA Master Oil on the affected areas using a cloth. Be sure area is clean & dry before applying oil. Leave the oil to absorb for a short period of time before thoroughly buffing and then removing the oil from the surrounding area

WOCA NATURAL SOAP

(REGULAR CLEANING)

Natural Soap is ideal for the cleaning and maintenance of WOCA oiled floors. The Natural Soap should be used for regular cleaning. Besides cleaning your floor, it also introduces protective nutrients into your finish. The frequency of floor cleaning will depend on the wear and traffic on your floor.

- Sweep or vacuum the floor before cleaning with WOCA Soap or Bona Soap
- Natural Soap is shaken carefully before each use; We recommend that you only use a Cotton Mop; Microfiber mops can be mildly abrasive
- It is recommended always to work with 2 buckets: one with soap water and one with rinsing water; For two gallons of lukewarm water mix 6.4 oz. of Natural Soap (just over $\frac{3}{4}$ cup); If the solution is not mixed properly, footprints may show on a soaped floor even after drying; This is caused by using too much soap Clean the floor with minimum quantity of water on the mop; Once you dip the mop in the soap mixture, wring the mop well; It should be damp but not dripping wet; Mop in sections until the mop head is dirty or is not moist enough to continue
- Rinse the mop by dipping the dirty mop head into the rinse water bucket; Slish it around very well and ring out as much water as possible; Dip mop back in the soap solution, wring out the excess water, and continue with the next section of your floor
- Repeat until the entire floor has been cleaned; It is not necessary to rinse the floor; Your floor should not show any visible water after 2-3 minutes; If it does, you used too much water; Wipe up the excess water; Your floor should be completely dry within 5-15 minutes
- Follow complete Instructions on packaging

WOCA SPOT REMOVER

(REMOVING SPOTS)

Spot Remover effectively dissolves grease, blood, coffee, tea etc. May be used on unfinished, soaped, oiled or waxed interior surfaces.

- Removes spots from wood surfaces, e.g. coffee and red wine
- Sprayable
- Certified by IBR
- Follow complete Instructions on packaging

WOCA MASTER OIL

(COMPLETE RE-OILING AND REPAIRING SCRATCHES)

Master Oil may be used to re-oil your floor once wear is showing or the wood needs protection. This could be after 1 – 2 years or longer depending on the traffic. Master Oil has excellent penetration properties and ensures a hard-wearing, dirt and water resistant surface.

- Follow complete Instructions on packaging